



PRIME REGISTRY™

Improving America's Health

Quality Performance Dashboard

February 2023



American Board
of Family Medicine

www.PrimeRegistry.org



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1. Overview of Quality Dashboard

The PRIME Registry Quality Dashboard monitors and simplifies complex compliance issues. It also helps you to manage core quality metrics and view performance data across all three levels: practice, clinicians, and locations. You can even compare the performance of practices/clinicians/locations versus registry benchmarks.

The newly added features in this version are:

- New user interface with hassle-free navigation.
- Custom range to define a custom duration for the measure performance view.
- Selection of another measure from within the performance trend window.

2. Logging into PRIME Registry Quality Dashboard

The 2019 PRIME Registry Quality Dashboard link is present near the top-right corner of every page. It is the first option in the left navigation pane.

- a. Access your legacy registry dashboard in any browser.
- b. Enter your credentials.
- c. Click Login. This opens the legacy registry dashboard.
- d. Click 2019 PRIME Registry Quality Dashboard link. The 2019 dashboard opens in a new tab.
- e. From the left navigation bar, select the Quality Dashboard icon. The Quality Dashboard page opens. Use the same credentials you use to access the registry dashboard.

3. PRIME Registry Quality Dashboard

The screenshot below displays the PRIME Registry Quality Dashboard homepage which provides you with an overview of how practices, clinicians, and locations perform against the registry average for each measure. The measure performance is displayed in the performance grid.

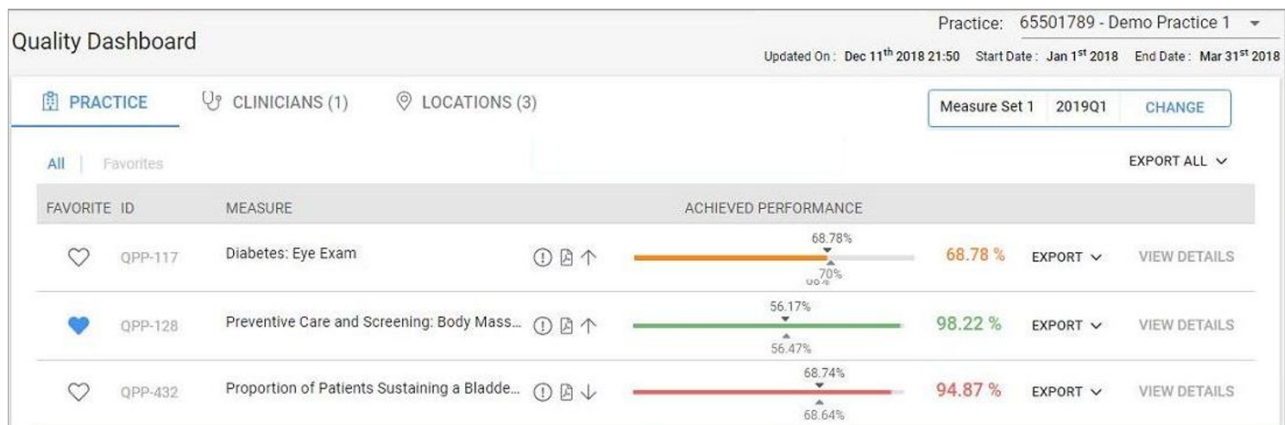


Figure: Quality Dashboard

3.1. Practice Level View

The screenshot below displays the practice-level view and demonstrates how the selected practice has performed against the registry average for each measure.

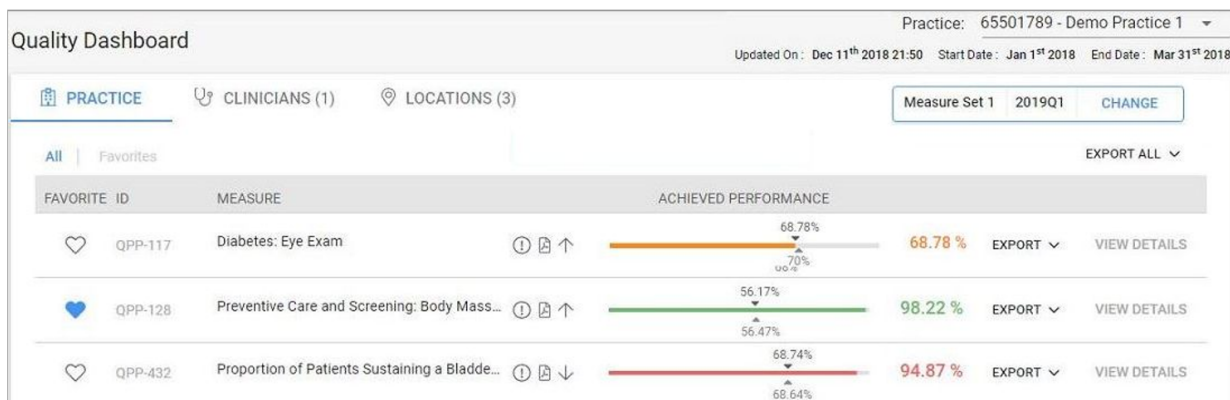


Figure: Practice Level Quality Dashboard

Refer to the following sections, for more information about the practice-level dashboard:

- About Practice Dashboard
- Performance Trend
- Patient Drilldown

3.2. Clinician Level View

The screenshot below displays the clinician-level view, which indicates how the selected clinician has performed against the registry average for each measure.

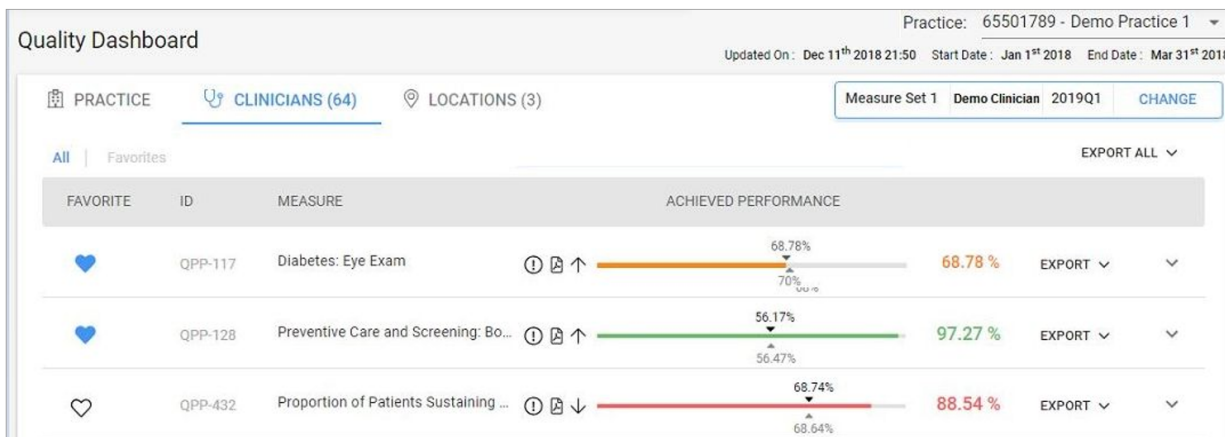


Figure: Clinician Level Quality Dashboard

Refer to the following sections, for more information about the clinician-level dashboard:

- About Clinicians Dashboard
- Performance Trend
- Patient Drilldown

3.3. Location Level View

The screenshot below displays the location-level view, which indicates how the selected location has performed against the registry average for each measure.

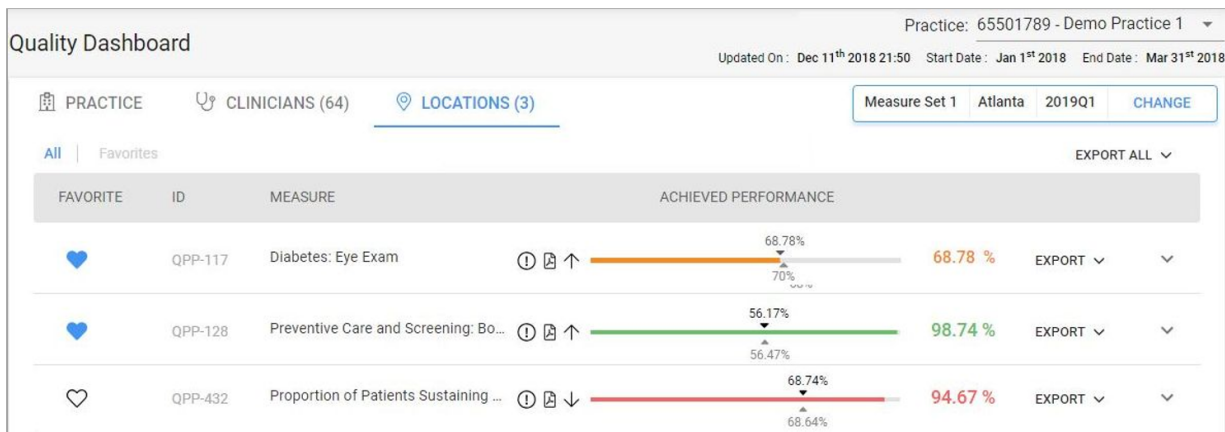


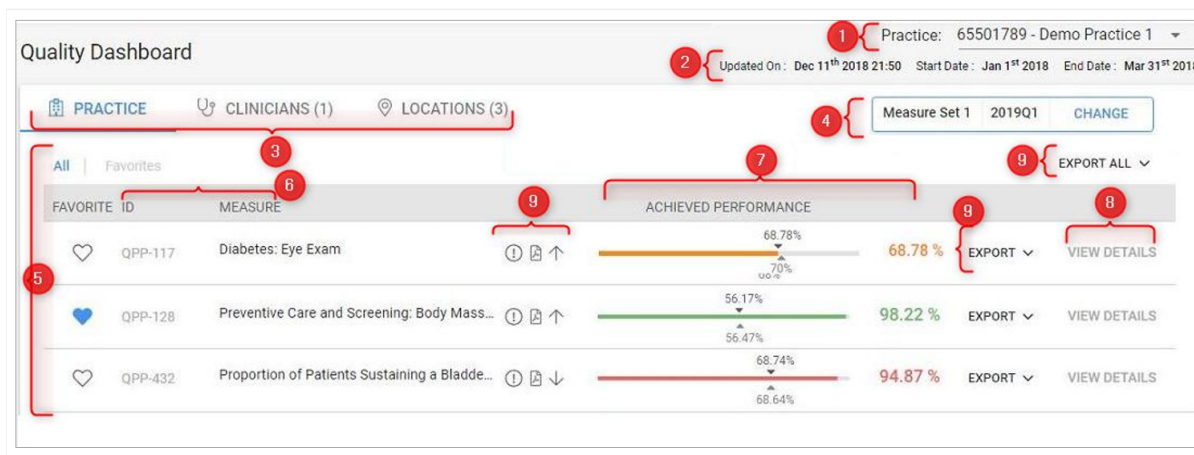
Figure: Location Level Quality Dashboard

Refer to the following sections, for more information about the location-level dashboard:

- About Locations Dashboard
- Performance Trend
- Patient Drilldown

4. Common Functions

This section provides an overview of the quality dashboard and the steps to view the in-depth performance of the selected measure.



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4.1. About the Dashboard

The details of the quality dashboard are as follows:

4.1.1. Practice drop-down

The Practice drop-down is available, depending on the user role assigned to you.

- Multi-Practice Admin user role: The Practice drop-down is available for the listed practices for which the user has been authorized.
- Single Practice Admin user role: The Practice drop-down is unavailable and the practice name is displayed in the drop-down.
- Clinician user role: The Practice drop-down is unavailable and the practice name is displayed in the drop-down.

4.1.2. Updated On

The dashboard is updated periodically. The data extract period varies as per registry need. This field displays the data extract details.

- Updated On: Date on which the information was last refreshed.
- Start Date and End Date: The duration of the extracted data.

4.1.3. Dashboard View Selection

The performance of the defined measures can be viewed at the practice, clinician and location level.

- Clinicians -The number 64 indicates the number of clinicians belonging to the selected practice.
- Locations -The number 3 indicates the number of locations at which the practice has a presence.

4.1.4. Filter Criteria

The default filters define the view of the performance grid.

- Change Link: Allows the selection of your own filter criterion. Click Change and specify the criterion in the window that opens.
- Filters
 - Measure Set - displays the registry specific measure set
 - Year - displays the current reporting year by default
 - Duration - Quarterly or monthly for the selected year
 - Custom Range - New feature added to specify a custom date range. If you select Custom Range, the From Date and To Date options are displayed to specify the custom duration.
 - Apply Filter Button: Applies the changed filter values and refreshes the grid based on the new filter criteria.
 - Close Button: Closes the filter window without applying the filters. The Select Year and Select Duration drop-down become disabled.

4.1.5. All/ Favorites

The two tabs, All and Favorites, define what measures are seen in the measure grid.

- All - (default tab) displays all the applicable measures in the grid
- Favorites - displays only the favorite measures in the grid. Favorite measures are indicated by a blue heart.
 - To set a measure as a favorite: Click the empty heart icon adjacent to the measure ID. The white icon changes to blue.
 - To remove the favorite tag: Click on the blue heart.

4.1.6. Measure Description

The measure description includes the following columns:

- ID: displays the measure ID
- Measure: displays the measure titles

4.1.7. Achieved Performance

The Achieved Performance column displays the performance of a measure against the registry average and the CMS benchmark.

- Grey pointer: This pointer is displayed below the performance bar and indicates the CMS benchmark value in percentage.
- Black pointer: This pointer is displayed above the performance bar and indicates the registry average value in percentage.
- Green performance bar: The green performance bar indicates the performance of the practice/clinician/location is higher than the registry benchmark or the registry average set for the specific measure.
- Ochre performance bar: The ochre performance bar indicates the performance of the practice/clinician/location is within the range of +/-5% of the registry benchmark or the registry average set for the specific measure.
- Red performance bar: The red performance bar indicates the performance of the practice/clinician/location is lower than the registry benchmark or the registry average set for the specific measure.
- Value in percentage: This percentage value indicates the performance of the practice/clinician/location for the selected measure against the registry benchmark or the registry average set for the specific measure.
 - To view the numerator and the denominator values of a measure, hover on the percentage value.

4.1.8. View Details

The View Details button and Down Arrow display an in-depth performance trend of the selected measure in the form of a line graph and chart.

- View Details button is available on the Practice tab to view the performance trend of a measure. Click the View Details button to view the performance trend details window for the selected measure. The performance trend window opens over the existing window.
- Down Arrow is available on the Clinician and Location tabs to view the performance trend of a measure. Click the Down Arrow to view the performance trend which opens below the selected measure.

4.1.9. Export Feature

Use the Export Feature to export the available measures in the following formats: PDF, CSV, XLS.

- Export All: Export All displays above the performance grid. Click the down-arrow and select the format to export all the measures.
- Export: Export displays adjacent to the measure row. Click the down-arrow and select the format to export the selected measure.

4.1.10. Icons

- Information icon: Hover on the information icon to view measure details.
- PDF icon: Click the PDF icon to view information about the selected measure, which opens in a new tab.
- Upward Pointing Arrow: The presence of the upward pointing arrow indicates a higher score is better for this measure.
- Downward Pointing Arrow: The presence of the downward pointing arrow indicates a lower score is better for this measure.

4.2. Performance Trend Window

The Performance Trend Window can be accessed by clicking on the View Details or Down Arrow in the measure row. The practice level performance trend window is the default and opens on top of the main PRIME Registry Quality Dashboard page.

The performance trend window uses a line graph and a chart to display the performance of the selected measure against the registry average. It displays the most recent four quadrants when the Quarter is selected, or 6 months if the Month is selected. This indicates how the Practice/Clinician/Location is trending over these four quadrants or months.

- Near the top is displayed the practice ID and name followed by the name of the measure.
- The values of the achieved performance, CMS benchmark and Registry average are expressed in percentage.
- The arrow indicates the measure type (regular/inverse)
- The blue underlined text indicates the current level.
- Use the back arrow near the top left of the page to navigate back to the previous page.

4.2.1. Performance Trend Levels

These define the performance trend of the measure at the selected level. View performance trend at any of the levels by navigating to the corresponding level.

- Clinicians
- Locations
- All

4.2.2. Line Graph

The line graph displays the performance trend of the measure at the selected level (Practice/Clinician/Location) compared against the registry average.

- Green line and the circle represent practice/clinician/location performance.
- Grey line and the circle represent registry average.
- Hover the mouse over any point in the graph to view the performance of the measure in percentage (%) for the selected quarter or month.

4.2.3. Chart

The chart gives a breakdown of the percentage for each month or quarter using the following information:

- Performance criteria options against the quarter or months
- Hyperlinks representing the patients behind the number
- Performance of the measure in percentage
- Full forms of the column abbreviations at the bottom
- On click of the hyperlink, the patient drill-down window is displayed.

4.2.4. Selection of Another Measure

A new feature has been added to enable selection of another measure from the Performance Trend Window.

- Click the drop-down to view a list of applicable measures.
- By selecting a different measure, the performance trend window is refreshed with details of the newly selected measure.

4.3. Patient Drilldown

You can click any hyperlinked number in the chart to view a patient drilldown in a new window.

It displays a list of all the patients which make up the number. Details include patient name, MRN, gender, and date of birth.